Non-Specialty Copay Assistance Programs

FREQUENTLY ASKED QUESTIONS

What has changed with my non-specialty pharmacy coverage?

Answer: Your pharmacy benefits will be managed by Capital Rx. Your non-specialty medication may have an increased copay.

Why will my non-specialty medication copay be higher?

Answer: The cost of many medications has increased over the years. These inflated costs are usually passed onto employers and members. To help you with the medication copay, your pharmacy can help you enroll in a manufacturer copay assistance card program that will work with the manufacturer of your medications to lower your out-of-pocket cost.

What is a manufacturer copay assistance card? Will I have an out-of-pocket expense for my non-specialty medication?

Answer: Many manufacturers provide copay assistance for patients who have high copays. If you use a manufacturer copay card, then your out-of-pocket expense is typically between $0 to $25 dollars per fill, depending on the terms of the copay assistance program.

Will my medication(s) have a high copay?

Answer: Not all non-specialty medications have a high copay. If you have concerns about your expected copay, please call the pharmacy number on the back of your member ID card.

What do I need to do to enroll in a manufacturer copay assistance program?

Answer: If you have never used a manufacturer copay card, you can learn more by asking your pharmacist about using copay cards and manufacturer copay assistance programs.

What if I do not enroll in a manufacturer copay assistance program?

Answer: Without using a copay assistance program, you will be responsible for the full copay amount before your medication(s) will be dispensed by the pharmacy.

What if I am already enrolled in a manufacturer copay assistance program?

Answer: If you are already using a copay assistance program, please provide the card information to your pharmacy. Your pharmacy will ask you for your copay card information before dispensing your medication.

Online tools are available at www.cap-rx.com